

Erick Dimalanta

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I am a motivated and energetic individual seeking a position in an environment where my excellent analytical and technical skills can help improve any workplace productivity and atmosphere. Technology nerd, awesome personality, works best on a team and is determined to move into new environments by using my existing experience to adapt quickly.

TECHNICAL EXPERTISE | CERTIFICATIONS

<ul style="list-style-type: none">• VMware 4.0 – 8.0• VMware Cloud Foundation• Microsoft Server 2003 – 2019• Active Directory• Linux OS (RHEL, CentOS, Ubuntu)• HPE HW (Synergy, 3PAR, etc.)• Brocade Fabric Switches• HPE OneView• Ping Identity SSO• Azure DevOps	<ul style="list-style-type: none">• Virtualized Infrastructure• Data Center Mgmt/Design• HCI Infrastructure• Azure Cloud Administration• System Maintenance & Mgmt• Storage Design & Mgmt• Workload Migrations• Multi-Cloud Strategy• Hybrid-Cloud Architecture• VMware Product Portfolio	<ul style="list-style-type: none">• VCP-VMC 2023• VCP-DCV 2019-2023• VCP 6-6.5-DCV• VCA 6-DCV• VMware SaaS Essentials• Azure Fundamentals• CompTIA Cloud Essentials• MCP Certified• CompTIA N+• CompTIA A+
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EDUCATION

Western Governors University Salt Lake City, UT	College Of Southern Nevada Las Vegas, NV	Cimarron Memorial High School Las Vegas, NV
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PROFESSIONAL EXPERIENCE

VMware, Las Vegas, Nv

World's leading server virtualization software for containerized & existing enterprise applications.

Sr. Cloud Solutions Architect

August 2022 to Present

- As a member of the pre-sales cloud business unit, I play a pivotal role in comprehending customers' business challenges and IT priorities, in an effort to design cloud solutions that will help transform the way customers' deliver IT services
- Collaborate closely with sales account teams, aligning with customers' visions, use cases, and desired outcomes for effective customer account planning
- Present VMware's current and future go-to-market strategies, cloud roadmaps, and vision to customers, catering to technical solutions spanning Private, Hybrid, and Public clouds.
- Partnering with customers as a Trusted Advisor, I extend beyond product-centric approaches, developing cloud solutions utilizing major Hyperscalers such as Amazon Web Services, Google Cloud Platform, Microsoft Azure, and Oracle Cloud Infrastructure
- Engage in gathering and validating customer success criteria, addressing technical challenges, and showcasing solutions through meticulously executed POCs (Proof-of-Concepts) and thoughtfully designed Pilots
- Collaborating closely with clients, I conduct comprehensive assessments of their cloud utilization, ensuring a thorough understanding of their existing cloud footprint. Subsequently, devising personalized strategies to optimize their cloud consumption efficiently.
- Provide valuable feedback to our internal Product Management teams, addressing customer objections and blockers related to our cloud products and solutions
- Internally, I assist in furnishing content to our training partners delivering VMware Cloud on AWS Experts training programs to customers, ensuring the dissemination of the latest up-to-date information
- Contribute insights to Core Solution Engineers to aid in designing an informed Future State Architecture for our strategic customers

Enterprise Solutions Engineer

November 2020 to August 2022

- Architect solutions tailored to the specific business needs of customers, identifying problems and developing technical strategies in alignment with their objectives
 - Drive pre-sales engagements by initiating designs and architectures, delivering strategic projects that address customer requirements.
 - Clearly articulate the value of IT solutions to C-level Executives, Technical Management, and Engineering by simplifying complex concepts
 - Cultivate strong consultative relationships, serving as a Trusted Advisor and Customer Advocate across all verticals in each customer account
 - Collaborate with Account Executives to promote the adoption of VMware technologies and assist existing customers with Enterprise License Agreements
 - Deliver presentations, product demos, and Proof-of-Concepts to highlight the significance and effectiveness of proposed solutions
 - Utilize internal Specialist Business Units to refine and validate technical strategies, ensuring alignment with customer objectives
 - Participate actively in company-wide marketing events to promote VMware partners and solutions
 - Ensure technical validation and tracking of proposed solutions in Salesforce
 - Maintain an up-to-date and comprehensive understanding of the entire VMware portfolio, including proficiency in service offerings, roadmaps, and value propositions
 - Stay abreast of industry trends and competitor solutions, comparing them with VMware's product line to inform strategy
- Apply extensive industry knowledge in areas such as Software Defined Data Centers, Cloud Platforms, Infrastructure Migrations, and Business Continuity, to develop comprehensive Future State Architectures addressing customer challenges

American Homes 4 Rent, Las Vegas, Nv

Leader in the single-family home rental industry owning more than 52,000 properties in 22 states.

Senior Systems Engineer

March 2020 to August 2020

- Responsible for administering multi-tenant Azure cloud infrastructure
- Partnering with developers deploying micro-services utilizing Azure DevOps for our CI/CD Pipeline process
- Maintaining Hybrid Azure Active Directory infrastructure and components
- Deploying multiple SAML application integrations using PingID SSO
- Kubernetes administration of AKS resources
- Tuning SolarWinds Orion for monitoring devices across the Enterprise
- ESXi / Hyper-V host and VM management
- Planning and migrating an on-premise file server to an Azure Cloud resource
- Utilizing Atlassian's Jira for our ticketing and time management system
- Collaboration with multiple teams in assisting with production deployments
- Engaging with multiple vendors to plan and execute internal Azure migration initiatives
- Documenting Standard Operating Procedures to enable various groups to digest information on application process/access

Wynn & Encore Hotel & Casino, Las Vegas, Nv

The most exceptionally distinctive luxurious Five Star & Five Diamond hotel on the strip.

Senior Systems Engineer

October 2017 to February 2020

- Managed infrastructure driven projects and evaluate technology implementations
- Partnered with Project Managers, NOC Techs, Network Engineers, Application Support, Software Developers, DBAs and operational teams to resolve any outage or project as required
- Managed a small team of Engineers and Technicians in order to achieve project or operational goals while also serving as leadership
- Assess new technologies (HCI, vSAN, Containerization, etc.) by installing vendor supplied systems as a POC to test and potentially implement into production
- Documented project implementation work in an Architectural Design Document
- Maintained multi-domain Active Directory infrastructure
- Architect, Install, Configure and Managed new VMware 6.5 & 6.7 infrastructure
- Hot Migrated entire virtualized enterprise consisting of over 2000+ VMs & 160+ ESXi Hosts from VMware 5.5 to 6.5 and now to 6.7
- Utilized VMware components (HA, EVC, VUM, vDS, SIOC, etc) to have better infrastructure reliability
- Built Content Libraries for centralized VM install media across multiple vCenters
- Configured VM ESXi Host Profiles to ensure configuration similarity across different host clusters

- Ran VMware Converter in order to P2V and overall reduce our physical data center footprint saving in power consumption costs
- HPE Synergy setup and configuration
- Data Center migration and physical server consolidation
- Setup and configured vSphere Metro Cluster using HPE 3Par Peer Persistence
- Configured VVols and used SPBM policies to manage VM storage

Systems Engineer

June 2014 to October 2017

- Maintained the health of all Wynn/Encore/Boston physical and virtual system infrastructure consisting of over 4000 servers supporting 10,000+ business users
- Responsible for weekly rotation of 24/7 on-call Engineering support
- Managed VMware 5.5 & 6.0 VMs and ESXi hosts ensuring stability and availability
- Worked closely with Networking Engineering ensuring correct ports are opened for network communication/protocols for east-west traffic
- Responsible for administering HPE 3PAR & Dell Compellent SAN storage architecture (Physical Drive Health, Firmware, LUN Free Space, etc)
- Configuring backend storage profiles/LUNs (CPGs, Virtual Volumes, etc.)
- Install, configure, monitor and tune Windows & Linux (RHEL/CentOS, Ubuntu) server operating systems
- Tech Center maintenance and decommissioned hardware cable cleanup
- Investigate and troubleshoot any large impact system issues and provide support for system outages
- Created Zones and Aliases on the storage fabric switches (Brocade SAN Director) mapped to physical hardware via WWN
- Deployed and build virtual machines or physical servers (HPE ProLiant DL, BL) as required
- Configured and utilize BFS for ESXi OS boot
- Installation, configuration and monitoring of MS Active Directory
- Group Policy management and troubleshooting
- AD Sites and Services configuration
- Utilized Infoblox as our DDI System
- Deployed entire dev environments utilizing vCloud Director's multitenancy capabilities serving QA, Software Development teams, etc.
- Install, configure and manage physical blade server infrastructure using HPE OneView
- Set server profiles in HPE OneView assigned to enclosure bays configured for boot-from-san for hardware anonymity
- Responsible with working with vendors to ensure the latest firmware/patches are applied on all physical hardware (HPE c7000 Enclosures, BL & DL Series, 3PAR, etc.)
- Compliance log reports of tech center authorized and non-authorized access